



# Resident Update



[www.bouserentals.com](http://www.bouserentals.com)

Fall 2021

## Our Christmas Wish

We are very thankful for all residents who continue to take such good care of their homes and work hard to keep their bills paid during these challenging times. We hope that your Christmas season is amazing. We wish that your 2022 is productive and prosperous for you and your families.

## New Additions to Our Maintenance Team

We have two new additions to our maintenance team. Preston Burd and David Prater have joined us recently. You will begin seeing them out on repair calls and throughout the neighborhood. Please call or text repairs to 618-581-8340. Remember you will not get a callback but we do check the phone several times each hour and complete the repairs in order of importance. We are very thankful to all of the staff.



Left to right: David Prater, Preston Burd, Jared Briggs, Tim Eschmann



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## Keep Buildings Secure

Please make sure after entering and leaving that the foyer doors close and lock. Also, if you live in a building with storage units, please make sure your storage unit is locked even if it is empty. The St. Clair County Sheriff reminds all people to make sure that your cars are locked.

## Illegal Dumping

We are offering a \$50.00 reward for information that leads to the positive identification of the person(s) that illegally dump in our dumpsters. If you are able to snap a picture of the vehicle with the license plate, please send the pictures to Kevin at 618-410-1047. The dumpsters will be extra full over the next few weeks as packaging materials & wrapping papers are discarded.

## Maintenance Checks Coming this Winter

Last year we suspended the apartment maintenance checks due to Covid. We will be starting them back up in the next few weeks. You will be notified when we are doing the apartments at your building. We will be making sure that furnace filters are changed, looking for water leaks, checking that smoke detectors are operational, and looking for general cleanliness. Please let us know if you are not able to change your furnace filters or smoke detector batteries. Furnace filters should be changed every 60 to 90 days. Regarding the smoke detectors once you hear the chirping noise that means your detector battery either needs replaced or you may need a different detector, if you are unable to access your battery, please let maintenance know. Any damaged mini-blinds will be replaced and charged to the tenant's account. Please leave a message of any repairs that you are aware of and we will try to take care of them at the time of inspection or schedule them for a later date.

***WE WISH YOU & YOUR FAMILY A VERY HAPPY & BLESSED 2022!  
Kevin Bouse, Ginny Bouse, Jeff Fiudo, Michele Fiudo***