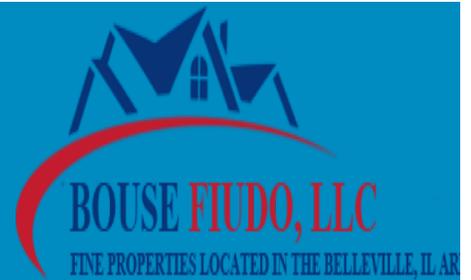


Resident Update



www.bouserentals.com

Fall 2019

Storage Units Ready to Lease

Phase 1 of the self-storage units is now complete. We now have ready to lease, brand-new storage units at 22 Lawndale Dr., which is behind Little Caesars and Pirtles Ice Cream. Current residents get their third month free when they pay for the first two months and also get an additional 10% off which means a 10' x 15' unit is \$89 and a 10' x 20' unit is \$116. We also will give you a free disk lock and no deposit is required. Refer a friend to us to rent one of our storage units, and we will give you a \$25 Wal-Mart gift card.

Rent Payments

We would like to summarize the associated charges and rental payment options available to our residents.

- 1) Log into your account and pay with checking/savings account (no charge).
- 2) Log into your account and pay with credit/debit card (\$15.00 charge).
- 3) Pay with cash using your Cash Pay card at one of many convenient locations like Wal-Mart (\$4.00 charge).
- 4) Pay by personal check or money order (\$10.00 charge, please include in payment).

In order to be eligible for your \$100.00 resident reward for 12 consecutive months you must pay on time by option 1, 2, or 3. Option 4 payments will disqualify you from this reward. Please be sure to contact Ashley 618-581-7447 to claim your reward.

Addition to Our Maintenance Team

Our maintenance team would like to introduce Chris Thompson. We are excited to have someone who shares the commitment and the desire to keep your apartment home in great condition just like Toby and Jared have done for years. Welcome Chris!

Continued on Reverse Side.....

New Property Creates New Amenity

We recently acquired 1051 Brookshire Ct., which is the very last building in the cul-de-sac. The outside makeover is complete. Since there is extra land to the left of the building, we are clearing out a space for the new Bark Park! Look for news and updates in future newsletters.

Homework Helpers & Bible Study

The community room at the office offers Bible study every Tuesday night at 6:30 with Pastor Michael Harris. Also at the office, Homework Helpers for grades K through 12th, is available every Monday from 4:30 to 5:30.

Our Problem=Your Opportunity

We are looking for ways to get the word out about our self-storage units. Most people associate us just with apartment homes. If you have any ideas how to spread the word, we would really appreciate your feedback. We have informational pamphlets and business cards that we can get to you to take to your place of work to get the word out.

Safety for All Residents

Please keep common entry doors closed. Do not prop these doors open. Remember that you can receive a 10-day notice to move if we catch a renter or renter's guest leaving a foyer door propped open. We want all of our buildings to be locked, safe, & secure for all of our residents at all times. Do not hesitate to call or text Kevin at 618-410-1047 if you have any concerns.

Be Prepared for Cold Weather

As the cold weather approaches and you turn on your furnace for the first time, it is normal to have a slight smell as the dust burns off the heat coils. Please remember to disconnect all hoses and keep it coiled up so we do not run over it with the lawn mower. Please make sure all your detectors are working properly, if not, make a maintenance request at 618-581-8340.

We hope you have a very safe and blessed Fall from Kevin, Ginny, Jeff, Michele, Jared, Ashley & all of our staff.